Baggage Loss or Damage Claim

The following document types are supported: PNG, .JPEG, .JPG, .PDF, .DOCX, .DOC, .XLSX, .XLS, .GIF, .TIFF, .TXT.

- 1. Travel Itinerary: Complete copy of Official Travel itinerary which lists names of travelers, dates of travel, cost of fare which is issued from your travel agent, online booking website, Common Carrier, or Lodging. (i.e. flight schedule, hotel confirmation, and/or tour/cruise itinerary)
- 2. Itemized copy of the receipts: An itemized copy of the receipts for essential items purchased during the baggage loss. The receipts must provide proof of the following: place of purchase, date of purchase, items purchased. (Essential items are defined as "necessary personal effects" i.e. needed clothing and toiletries that were contained in the baggage loss)
- 3. Police Report: Copy of police report.
- 4. Copy of Government Issued Photo Identification